

02.11.2020

FAQ - Frequently Asked Questions

Due to the many inquiries, we answered the most frequently asked questions. This page is constantly updated. At the bottom of the page there is a translation in different languages for download.

Information on infected people and contact persons

In view of the published frequency values and the resulting large number of confirmed cases, it may take some time to process your request. The health department will contact you in individual cases without being asked. We would like to provide you with some information in advance.

Have you already been informed by your family doctor or laboratory that you are infected with the SARS-CoV-2 coronavirus?

Even if the health department has not yet contacted you, you should be placed in separate home isolation immediately. This is to protect you from infecting other people. Isolation means staying home to protect the people around you, not participating in public life, not going to work, school, etc. and not use public transportation.

In principle, you will be notified in writing of the quarantine by letter of delegation. You have to present this letter to the employer.

What should infected people and quarantined contact persons have in mind?

They have to:

- Do not receive visitors.
- Stay away from other people in the household, especially the older and people with chronic illnesses.
- Do not shake hands, kiss or hug other people.
- Do not sleep with other people in the same bed.
- If possible, use your own bedroom and bathroom / toilet (if this is not possible, the surfaces in the bathroom should be cleaned after use).
- Use common areas only if absolutely necessary.
- Wear a mouth and nose cover in common areas of the building.
- Do not eat with other people.
- Wash your hands regularly and follow the cough-sneeze label.

- Ventilate the apartment at regular intervals.
- Use disposable wipes and throw them in a trash can with a lid.
- Wash household items, such as dishes, as usual (no special disinfection is required) before using them by other people.
- Wash the laundry regularly, thoroughly and if possible at 60 ° C, using the usual methods (no special disinfection methods are required).
- Do not share hygiene items with other people.

How do I take care of myself if I have to stay home?

If you live alone, ask relatives, neighbors or friends to do the shopping for you and give them to you without contact. If this is not possible, ask for delivery services at your local supermarket. You can also go to the homepage of the City of Duisburg for solidarity support proposals according to the current coronavirus information.

Who is a contact person?

A category 1 contact person is, who:

- Lives in a household with an infected person.
- A total of at least 15 minutes of face-to-face contact with an infected person, e.g. during a conversation.
- Has had direct contact with body fluids or secretions from infected people (e.g. kissing, coughing, sneezing, contact with vomiting, oral resuscitation, etc.)
- has been exposed with a high probability of an appropriate concentration of aerosols (droplets containing viruses) even at a distance of more than 1.5 m contact persons, e.g., celebrations, singing together or playing sports indoors)

These people have an increased risk of infection. The risk is minimized if the infected person and his or her contact persons wear oral protection during the meeting.

If based on the criteria, you determine that you may be a Category 1 contact person, you must voluntarily enter home isolation.

Home isolation means staying home to protect others, not participating in public life, not going to work, school, etc. and not use public transportation. Then call your doctor and discuss the possibility of sick leave. Keep a symptom diary. If you have typical COVID symptoms, please let them know. Your family doctor will decide on a Corona test. Don't go to practice!

The symptoms are:

- Temperature
- Coughing

- Difficulty breathing
- Headache and / or body aches, especially when combined with other symptoms
- Fatigue / exhaustion above normal
- Loss of smell and / or taste
- rare symptoms: sputum, coughing up blood, diarrhea

In principle, the health department undertakes the risk assessment and decides whether you belong to category 1 and whether quarantine is necessary. If the health department decides that quarantine should be ordered, you will be informed in writing through a quarantine order letter. Then this letter also serves as a submission to the Employer.

A special coronavirus general number has been set up in Duisburg: 940049. It can be reached Monday to Friday from 8 am to 4 pm.

What exactly is required for celebrations and "similar occasions"?

Exclusive celebrations include: baptisms, 18th birthdays, anniversaries, birthdays, weddings, anniversaries (25 and up) and graduations,

What do you mean when you talk about meetings in "public space"?

"Public space" should be understood as everything that every citizen can enter, ie. is freely available.

How many people are allowed to meet in public space?

Meetings in public places are only allowed with members of your own household or one of the other households. In total, however, no more than ten people have the right to stay together.

So, a maximum of two households with a maximum of 10 people.

What is currently allowed in the catering sector?

- The operation of restaurants, pubs, snack bars, cafes and other catering establishments is not allowed.
- The delivery of food, as well as home sale of food is allowed if minimum distances and hygiene requirements are observed, in accordance with this ordinance.
- Consumption is prohibited within 50 meters of the catering establishment.

What currently applies to trade, fairs, markets, crafts, services and health professions?

Trade, fairs and markets

The number of customers present at the outlets at the same time must not exceed one person per ten square meters of retail space in accordance with the NRW Retail Ordinance.

Trade fairs, exhibitions, fairs (e.g. flea markets), special markets and similar events are not allowed.

Crafts, Service Industries and Health Professions

Not allowed:

- services and crafts services where there is a minimum distance of 1.5 metres to the customers (in particular facial sea, cosmetics, nail salons, manicure, massage, tattooing and piercing)
- Accommodation offers for tourist purposes are prohibited
- Fairs, exhibitions, fairs (e.g. flea markets), specialty markets and similar Events are not permitted

Only:

- Craftsmen and service providers in the healthcare sector (including physical occupational therapists, speech therapists, midwives or the like without their medical license, hearing acoustics, opticians, orthopedic cobblers, etc.),
- Foot care and hairdressing services,
- medically necessary crafts and services
- the commercial transport of passengers in passenger vehicles.

Which extracurricular educational offers are still allowed?

Only:

- Trainings and proposals for training and additional education.
- Compensatory proposals for primary education.
- Offers that serve the integration.
- Exams and,

- Suggestions for self-help.

The following is not explicitly allowed:

- Sports proposals of educational institutions,
- Offers of music schools,
- Entertainment offers.

Social and youth care institutions remain open; Max. allowed group size 10 people.

What is the current state of cultural and entertainment activities?

Concerts and performances in theaters, opera and concert halls, cinemas and other public or private (cultural) institutions, as well as the work of museums, art exhibitions, galleries, Palaces, castles, monuments and similar institutions are not allowed. Trial release, which is part of professional practice, is still allowed.

The use of:

- Pools and Jacuzzis, saunas and baths and similar facilities,
- Amusement parks, indoor playgrounds and similar outdoor leisure facilities,
- Entertainment halls, casinos, betting and similar facilities,
- Clubs, discos and similar establishments,
- Brothels, prostitution centers and similar institutions,
- Swing clubs and similar establishments,
- zoos and animal parks,

is prohibited.

The proposal for excursions with ships, wagons, historic railways and similar facilities is not allowed.

What about funerals and weddings?

There are no personal restrictions on funerals and funeral rituals. At funerals it is mandatory to wear masks and to observe a minimum distance of 1.5 meters. For relatives, in this case the distance requirement does not apply, provided that traceability is ensured. These provisions also apply to meetings immediately before the Civil Marriage. Otherwise, the provisions for the place concerned shall apply.

What provisions apply to church services?

The respective religious communities themselves regulate the course of the services Competence and responsibility. You can find it in section §3 of CoronaSchVO.

Will there be a Christmas market in Duisburg this year?

The Christmas market in Duisburg cannot take place this year. The city of Duisburg and the city's organizers have held many discussions over the past few weeks. Alternative concepts are considered to save the popular event in downtown Duisburg. After all, given the rapidly growing number of infected, they had no choice. As Christmas markets are increasingly canceled in neighboring cities, there is also a high risk of an influx of people into Duisburg, which could not be justified provided that if there were more than 100 incidents, there was no responsibility. However, there should be a Christmas mood with festive lighting.

Do I have to register a private party if it is not held in my home?

Private events can be reported to the Citizens' Registration Office in writing. In case of notification requirement. The persons responsible for the implementation of the event must be indicated by their names, addresses and telephone numbers, as well as the location of the event, the type of event and indicate the expected number of participants. Please use the registration form provided:

Anmeldeformular

From 7 days there are 50 newly infected by 100,000 inhabitants, private celebrations are allowed: a maximum of 10 people can participate outside the apartment - this also applies from October 19 and even if the holiday was registered until October 10. Infected cases for the city of Duisburg can be found on the website of the NRW State Health Center:

https://www.lzq.nrw.de/inf_schutz/corona_meldelage/index.html

Please note that events of a predominantly sociable nature only last if they are held on an exceptional occasion (e.g. anniversary, wedding, baptism, birthday, graduation party) and with a maximum of 10 participants. With regard to the Ministry of Labor, Health and Social Affairs, he advises that birthdays should not be held, except for anniversaries and weddings. An engagement party or the like is not allowed (eg henna party, chicken party, etc.). Events without an exceptional occasion have not yet been resolved.

Contact: Bürger- und Ordnungsamt

Corona-Clearingstelle Phone: 0203 - 283 9009

E-Mail: corona-ordnungsamt@stadt-duisburg.de

Public events indoors and outdoors Information on this can be found at:

https://www.duisburg.de/vv/produkte/pro_du/dez_ii/32/veranstaltungen-im-aussenbereich-undgebaeuden.php

What about the celebrations in your own apartment?

For meetings in the personal sphere, it is recommended not to be more than ten people. In its responsibility, the number of guests must be determined within the limits of what is allowed and the rules must be followed so that they do not become infected. Each guest increases the potential risk of coronary infection. If it is possible to postpone the celebrations, consider this proposal.

Can I go to celebrate in neighboring cities?

To prevent the spread of the virus, the crisis team of the city of Duisburg recommends not to go to private parties and other places, even if they are still below the limit values.

Should visitors from other cities pay attention to something special when they come to the Duisburg risk area?

With a morbidity value of 50, one municipality is classified as a risk area, this is currently the case in Duisburg. At present, no negative crown test must be submitted, all other restrictions are the result of current information on the municipal Corona-Website:

<https://www.duisburg.de/microsites/coronavirus/index.php>

Other provisions may apply in other federal districts. Here you need to find out. Of course, everyone who is in Duisburg must get acquainted with and adhere to the rules of hygiene.

What's new with the mask requirement?

As before, the mask requirement applies in all city buildings, as well as in places where the distance from each other cannot be maintained, such as department stores, supermarkets and weekly markets.

The obligation to wear a Mask now also applies:

- in all enclosed spaces of the public space (= outside the own living space), as far as customers or visitors have access,
- in markets and similar outlets,

- for educational events according to §§ 6 and 7 in buildings and closed rooms,
- at all meetings, gatherings and events in closed rooms and for more than 25 people outdoors,
- on playgrounds and
- in offices with contact with clients, where no distance is maintained

Since 22.10.2020, the city's pedestrian zones and shopping streets have also been obliged to wear a mouth-nose protection. It is valid from 7 a.m. on all days and with a follow-up of half an hour after the end of the curfew until 11.30 p.m. Exceptions to this obligation are only permitted for medical reasons (obligation to attestation). The aim of this regulation is to protect people, especially where little distance can be kept. The areas concerned are listed below. We would like to point out that the events are dynamic, which is why there may be adjustments to the roads, here is the current state of play:

1. District Duisburg-Walsum:

Kometenplatz

Friedrich-Ebert-Straße (from Goethestraße to Sonnenstraße)

Platz der Erinnerung

Passage Friedrich-Ebert-Platz (to Kaufland)

Friedrich-Ebert-Platz

Hildegard-Bienen-Straße (between Friedrich-Ebert-Straße and Poststraße)

Franz-Lenze-Platz

2. District Duisburg-Hamborn:

Jägerstraße

Hamborner Altmarkt

Rathausstraße (between Duisburger Straße to Hufstraße)

Duisburger Straße (between Rathausstraße and Bertha-von-Suttner-Straße)

Kaiser-Wilhelm-Straße (between Wilfriedstraße and Weseler Straße)

Kaiser-Friedrich-Straße (between Weseler Straße and Roonstraße)

Friedrich-Engels-Straße (between KaiserFriedrich-Straße and August-Bebel-Platz)

August-Bebel-Platz

Weseler Straße (between Wolfstraße and Grillostraße)

Rolfstraße

Henriettenstraße

Franz-Julius-Straße

Hagedornstraße

Holtener Straße (between Fiskusstraße and Lehrerstraße)

Hohenzollernplatz

Alexstraße (between Holtener Straße and Wichernstraße)

Lehrerstraße (between Holtener Straße and Usedomstraße)

3. District Duisburg-Meiderich/Beeck:

Von-der-Mark-Straße (between Auf dem Damm and Am Bahnhof)

Friedrich-Ebert-Straße (between Lehnhoffstraße/Lange Kamp and Pothmannstraße/Prinz-Friedrich-Karl-Straße)

4. District Duisburg-Homberg/Ruhrort/Baerl:

Augustastrasse (between Moerser Straße and Viktoriastraße)

Walking area between Kirchstraße, Moerser Straße and Glückaufstraße – including Bürgermeister-Bongartz-Platz

5. District Duisburg-Mitte

Münzstraße (between Peterstal and Steinsche Gasse)

Kasinostraße (between Beeckstraße and Steinsche Gasse)

Kuhstraße

Königstraße

Sonnenwall

Düsseldorfer Straße between Königstraße

and Friedrich-Wilhelm-Straße

Claubergstraße (between Königstraße and Börsenstraße)

Tonhallenstraße (between Königstraße and Börsenstraße)

Hohe Straße (between Königstraße and Börsenstraße)

König-Heinrich-Platz/Opernplatz

Friedrich-Wilhelm-Straße

Friedrich-Wilhelm-Platz

Portsmouthplatz

Kammerstraße (between Osteingang Hauptbahnhof and Neudorfer Straße)

Oststraße (between Bismarckstraße and Grabenstraße)

Wanheimer Straße (between Heerstraße and Wörthstraße)

Place in front of Pauluskirche

Fischerstraße (between Hultschiner Straße and Düsseldorfer Straße)

6. District Duisburg-Rheinhausen

Friedrich-Alfred-Straße (between Krefelder Straße and Günterstraße)

Krefelder Straße (between Siegfriedstraße and Atroper Straße)

Atroper Straße (between Duisburger Straße and Annastraße)

Marktplatz Hochemmerich

Asterlager Straße (between Theodorstraße and Homberger Straße)

7. District Duisburg-Süd

Münchener Straße (between Düsseldorfer Landstraße and Grazer Straße)

Angermunder Straße (between Saarner Straße and Am Lipkamp)

With the mask you protect not only others, but also yourself. The obligation to wear the mouth-nose protection is currently made clear by the affixing of signs in the affected areas. As soon as the signage is attached, the infringements will be punished with a warning fee of 50 euros. Those who do not accept this must expect to be subject to a fine procedure.

When can I take off my mask outdoors?

The mask can be removed for food and drink if necessary (e.g. for medical reasons). The mask can not be removed for smoking.

Can I still attend events as a spectator?

All events except:

- Meetings according to the law on meetings,
 - Events designed to serve the basic needs of the population, the maintenance of public safety and order or general public services and insurance,
 - Meetings of statutory bodies of public and private legal institutions, societies, parties or associations
- a. with up to twenty people if they cannot be held as telephone or video conferences,

b. with more than twenty but a maximum of 250 indoor or 500 outdoor, only after approval by the competent authorities, if the meeting is to be held in November 2020 for a valid reason, in the presence and with the intended number of people,

- Hunting events,
- Funerals (without repeated celebrations) and
- civil weddings (without celebrations)

are prohibited.

What are the restrictions in the field of sport at the moment?

- Recreational and amateur sports on and in all public and private sports facilities, Gyms, swimming pools and similar facilities are not permitted.
- Individual sport is alone, in pairs or exclusively with persons of its own the building outside closed premises of sports facilities.
- Municipal sports halls and baths are closed until further notice

Is there now a curfew in Duisburg?

The opening time in the gastronomic area is limited to a maximum of 11 p.m. at night. This also applies to the sale of alcoholic beverages, for example at drinking halls. The limit is valid until 6 a.m.

What is the incidence?

Every day, laboratories, clinics and doctors - and on weekdays also the test centre at the Theater am Marientor - report positive test results to the health department. From there, the reports go to the Robert Koch Institute (RKI). The incidence value is derived from these reports over a period of seven days.

What is the current state of the kindergarten and child day care centers?

At present, all children - taking into account the process of infection, the needs of children and families and the interests of employees - can visit their day care center or daycare center to the agreed extent.

What is the current situation on the topic of schools?

In secondary schools in Duisburg (after the autumn holidays) a state ordinance usually provides for the wearing of mouth and nose protection. This is intended, on the one hand, to prevent the spread of the virus, on the other hand, to ensure that the school can continue to operate. in the long run. If an infection occurs, mask protection minimizes the number of classmates who meet the conditions for possible quarantine.

What should you look out for when traveling?

Here you can find out what you need to keep in mind when traveling in Germany or abroad, which regulations apply and what passengers in the risk zone need to know.

Travel in Germany

If you want to travel to Germany, you must follow the rules in the respective federal state.

Coach trips and other group trips by bus for tourist purposes are not allowed.

A negative test is not required to return to Duisburg from a risk area in Germany.

Due to local outbreaks in some cities and provinces, there may again be restrictions. Therefore, check for domestic travel which regulations apply to your region and your travel destination.

<https://www.bundesregierung.de/breg-de/themen/coronavirus/faq-reisen-1735032>

<https://www.bundesgesundheitsministerium.de/coronavirus-infos-reisende.html>

Information about NRW is available here:

<https://www.land.nrw/corona>

Entry from a risk zone (abroad).

Anyone who has remained in a risk zone abroad in the last 14 days before entering Germany must immediately enter home isolation and inform their responsible health service. From 8 August, anyone entering a risk zone must present a negative a crown test that is not older than 48 hours or that has been tested for coronary infection upon arrival.

People who have a negative test result are exempted from the obligation to isolate themselves at home if they do not show any symptoms.

Please complete the following form after entering or returning to Duisburg so that you can quickly and easily comply with your obligation to report to the Duisburg Health Service.

<http://ffw.duisburg.de/lip/action/invoke.do?id=100448>

For passengers returning from a non-risk area, the opportunity to be tested free of charge after entering Germany ended at the end of 15 September 2020.

Air passengers and passengers of the ship are required to provide identity, itinerary and contact details. The carriers concerned must pick them up and send them to the responsible authorities. This is done using an output card and is used to track contact persons.

Current travel warnings from the Federal Ministry of Foreign Affairs can be found here:

<https://www.auswaertiges-amt.de/de/ReiseUndSicherheit/reise-und-sicherheitshinweise>

The RKI also lists conditions on a regularly updated list that are at increased risk of SARS-CoV-2 infection. From 1 October, the travel warning will automatically apply to coronary risk areas.

The Robert Koch Institute (RKI) lists current risk areas on its website at:

<https://www.rki.de/covid-19-risikogebiete>

Please find out whether you have entered a risk zone.

How can I take a test in Duisburg?

The medical association with its established doctors is responsible for testing passengers.

1. All travelers (in Germany and those returning from risk areas) may be tested up to 72 hours after their return without prior notice at the testing center at Theater am Marienort, Plessingstrasse 20, 47051 Duisburg-Mitte. Please note that depending on the number of subjects at the testing center, there may be a waiting time.

2. Returning passengers may also be tested by local doctors who have agreed to do so. You can find an overview of these doctors on the website of the

Association of Compulsory Health Insurance Physicians in North Rhine at <https://coronavirus.nrw/patienteninformationen/>

Returning passengers and those returning from risk areas abroad must be in home isolation until a test result is obtained.

Do I receive a written order for home isolation (quarantine)?

As this is a legal provision, the health department does not issue a separate administrative order for home isolation after leaving or returning to the country. People entering the country must go directly to internal isolation (Quarantine).

This NRW entry regulation (CoronaEinreiseVO NRW) is valid until 31 October 2020. The additional legal requirements of the Land of North Rhine-Westphalia have to wait.

What should I watch out for if symptoms occur?

If you have symptoms, the health department should be informed immediately.

- Temperature
- Cough and shortness of breath
- Difficulty breathing
- Fatigue
- Muscle pain
- Throatache
- Runny nose
- Diarrhea

Please stay at home until this is clarified.

Downloads:

https://www.duisburg.de/microsites/coronavirus/aktuelles/corona-allgemeine-faq.php.media/111523/201006_coronaeinrvo_ab_07.10.2020_lesefassung.pdf

<https://www.duisburg.de/microsites/coronavirus/aktuelles/corona-allgemeine-faq.php.media/109457/mags-informationen-fuer-reisende-aus-risikogebieten.pdf>

https://www.duisburg.de/microsites/coronavirus/aktuelles/corona-allgemeine-faq.php.media/109458/mag042520_mags-informationen-fur-reisende-aus-risikogebieten_turkisch.pdf

https://www.duisburg.de/microsites/coronavirus/aktuelles/corona-allgemeine-faq.php.media/109459/mag042520_mags-informationen-fur-reisende-aus-risikogebieten_englisch.pdf

https://www.duisburg.de/microsites/coronavirus/aktuelles/corona-allgemeine-faq.php.media/109460/mag042520_mags-informationen-fur-reisende-aus-risikogebieten_franzosisch.pdf

FAQ (questions and answers) MAGS NRW:

<https://www.land.nrw/de/wichtige-fragen-und-antworten-zum-corona-virus#70088aff>

What do I need to know about civil marriages?

Due to the Corona, only a limited number of people were admitted to the registration offices in Duisburg during the civil marriage in accordance with hygiene regulations, distance regulations and wearing a mask. All information can be found here. See also "What about funerals and weddings?"

https://www.duisburg.de/vv/produkte/pro_du/dez_ii/32/Eheschliessung.php

Translations of frequently asked questions into different languages (from 21 October 2020)

https://www.duisburg.de/microsites/coronavirus/aktuelles/corona-allgemeine-faq.php.media/111523/201006_coronaeinvo_ab_07.10.2020_lesefassung.pdf

<https://www.duisburg.de/microsites/coronavirus/aktuelles/corona-allgemeine-faq.php.media/109457/mags-informationen-fuer-reisende-aus-risikogebieten.pdf>

https://www.duisburg.de/microsites/coronavirus/aktuelles/corona-allgemeine-faq.php.media/109458/mag042520_mags-informationen-fur-reisende-aus-risikogebieten_turkisch.pdf

https://www.duisburg.de/microsites/coronavirus/aktuelles/corona-allgemeine-faq.php.media/109459/mag042520_mags-informationen-fur-reisende-aus-risikogebieten_englisch.pdf

https://www.duisburg.de/microsites/coronavirus/aktuelles/corona-allgemeine-faq.php.media/109460/mag042520_mags-informationen-fur-reisende-aus-risikogebieten_franzosisch.pdf

More info

https://www.duisburg.de/microsites/coronavirus/aktuelles/corona-virus_allgemeine-informationen.php